



Sail Warranty

To the Customer

Your Warranty:

As at March 1, 2008, Sail City warrants that any sails purchased by you will be free from defects in material for 10 years in the case of Rainbow Shade Fabrics Z16 and Z32 models and Polyfab Comshade Fabric models; and free from defects in thread workmanship for the same period of time, with the exception of water proof sails where the warranty is for 5 years.

Exclusions:

This warranty does not cover damage from vandalism, fire, cuts, abrasion, acts of war, acts of God or storms of nature. (Many of these exclusions may be covered by your home insurance policy.)

This is a sail only warranty and so does not cover the following:

- This warranty does not cover component parts that attach to the sail nor any or the fixing points or structural attachments.
- The warranty does not cover damage to the sail by the failure of stainless steel wire ropes.
- The warranty does not cover other products or fabrics, such as "giant umbrellas".

Supported by and Identifiers:

This warranty is supported by each of our fabric supplier companies and the sewing thread company.

Each sail under this warranty programme can be identified by a label indicating it was made by Sail City and contains PTFE sewing thread as a component. **Do not accept any sail without this label.**

Claims:

Sail City does not attempt to limit your rights under the Australian Consumer Law nor *the Trade Practices Amendment*.

During this warranty period, claims can be lodged with Sail City or any of our authorised consultants or installers, for assessment.

The **warranty is for the fabric sail only** and does not relate to any other costs incurred by you such as removal or reinstallation of the sail, except as expressed in the fabric or thread manufacturers warranty.

Other:

In the event of sail failure you must attempt to mitigate the damage to the sail by removing it or immediately contacting Sail City for assistance.

It is important to note that your claim should be supported by photographic images and a comprehensive record of the service history of the sail. The service history should show that the sail has been inspected and adjusted, at least yearly, so as to be in good working order with tight hardware, secure posts and attachment points.

Thank you for choosing Sail City shade sails.
Sail City, Perth WA



Longest Warranty in Australia