

Member Companies are placed in a Position of Trust to

- 1. ACT HONESTLY AND FAIRLY IN ALL BUSINESS DEALINGS WITH THE CONSUMER
- 2. MAINTAIN PROFESSIONAL COURTESY AND INTEGRITY AT ALL TIMES
- 3. ENSURE ALL ADVERTISING AND REPRESENTATIONS ARE TRUTHFUL AND ACCURATE
- 4. AT ALL TIMES ACT IN AN ENVIRONMENTALLY RESPONSIBLE MANNER
- 5. DO ALL THAT IS POSSIBLE TO PROMOTE SAFE BOATING AND EDUCATION PRACTICES
- 6. RENDER ACCURATE, TRUTHFUL AND EXPERT ADVICE TO THE COMMUNITY
- 7. STRIVE FOR EXCELLENCE IN QUALITY OF SERVICE TO CUSTOMERS



Boating Industry Association